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Volume 08-09-01 **Q'S News - Need Help ?**

Dear Debra,

Questor Customer Service



Don't you love Call Centers?

Do you gamble that keying multiple digits will actually retrieve a live person to help you?

Do you feel the care and concern anonymity brings?

We don't either....

That is why at **Questor**, our **Customer Service Team** is always accessible by extension and email.

The team, headed up by Elly Hung, will be accountable for your requirements with best-in-class service.

You will be helped, whether it is an exposure report to give to your account outlining all the details of your leases, or to change bank account information or check some dates.

Quite simply , our customer service wins us repeat business everyday.

"I am so impressed with your prompt customer service..."

***Brenda Hamilton
Warm Embrace Elder Care***

End of Lease Notifications

custserv@questorfinancial.com
ext. 226

Please help us to help you by ensuring we have contact and email information on file **so that we can send you the end of lease notifications** and important information regarding your purchase options.

Thank you, we look forward to exceeding your customer service expectations.

Reminder- New Contact Information

Please update your courier files.

Just a reminder our new office address is **Questor Financial Corp -- 675 Cochrane Dr , East Tower, 6th Floor, Markham On L3R 0B8.**

1800 367 9793 toll free

905 695 0955 local

1 877 889 8807 fax

Please note we have added a "2" before every extension

Ezio Traunero

email:

traunero@questorfinancial.com

phone: 1 800 367 9793 x 224

web:

<http://www.questorfinancial.com>

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